

Message From Our Leaders

Since Vista first opened its doors in 2002, we have remained steadfast in our mission to advance and innovate, to improve lives, and to inspire hope for individuals with autism and their families.

While the COVID pandemic has continued to challenge us in a variety of ways this year, the virtues to which we adhere and commitment to our mission have guided us through each twist in the road. We put individuals first, we did not shy away from tackling tough problems, and most importantly, we celebrated every successful step forward. If there's anything the world of autism has taught us about facing adversity, it is that even a small step can be a monumental moment worthy of celebration for our consumers, their family, and their support staff.

With each success we celebrate, we also celebrate YOU and your role in making it possible. The monumental moments highlighted in the following pages of this report will give you a glimpse of the incredible impact your support has had on the lives of the individuals we serve. Your generosity ensured that we had the resources necessary to continue helping Vista clients reach their unique potential, from early childhood through school age and into adulthood and throughout every service line in our organization.

In the coming year, Vista will celebrate its 20th anniversary. We look forward to entering the next decade renewed, resilient, and ready to inaugurate another score of monumental moments. Together, with your ongoing generosity and support, we can carry the mission of Vista into a new era of hope, innovation, and reaching each individual's unique potential.









Michael Jarman David Fine
CEO President, Autism Services

Andrew Ward *President, Adult Services*







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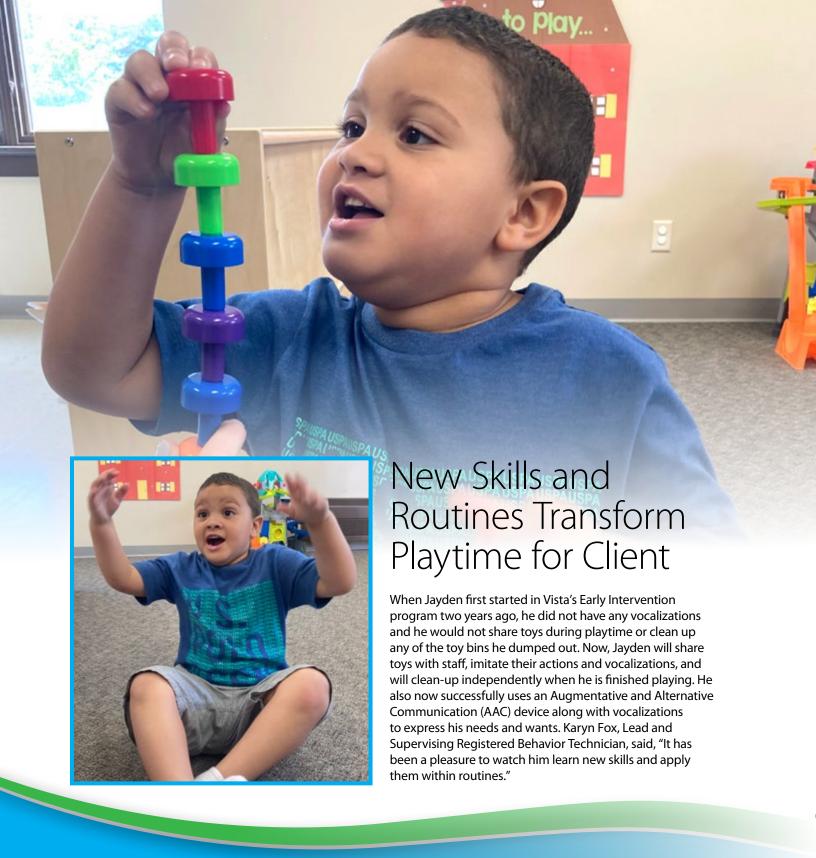
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Michael Jarman Chief Executive Officer

Patricia A. Verdon *Chief Financial Officer*





EARLY CHILDHOOD SERVICES

A SUCCESSFUL TRANSITION

When FT began Vista's Early Intervention program, he spoke only a few words and would often go several days without speaking at all. He exhibited intense and frequent crisis behaviors, which presented the potential for injury to himself as well as to others around him. A little over two years later, FT was able to verbalize his needs and wants, engage in brief conversations, ask questions, tell jokes, and play well with his peers. He also had not engaged in a crisis-level tantrum during clinic hours in 10 months. He is now enrolled in an autism support kindergarten classroom in his home district—the ultimate success of Vista's vision to become obsolete in the lives of those we serve.



Cultivating Effective Communication Skills

Augmentative and Alternative Communication (AAC) apps are incredibly powerful tools to help nonverbal individuals with autism learn to communicate with those around them through pictures. When Grayson first began ABA services with Vista, he was using an ineffective AAC app. His behavior consultant introduced him to a different app that better met his needs. Now Grayson is able to use his AAC independently for 15 items or activities at home and has started to use it at school as well. Developing an effective method of communication is an excellent first step to helping Grayson reach his unique potential!

EARLY INTERVENTION:



CHILDREN enrolled



2 CHILDREN

successfully transitioned to kindergarten in their home school districts

ABA SERVICES (ALL AGES):



26 CLIENTS

served



over 2,300 HOURS

of service provided

PLAYGROUND CHAMP

With modeling and social praise, Leo is now using playground equipment during movement times! He enjoys climbing and going down the roller slide.

Loving Life Skills

MIDDLE SCHOOL

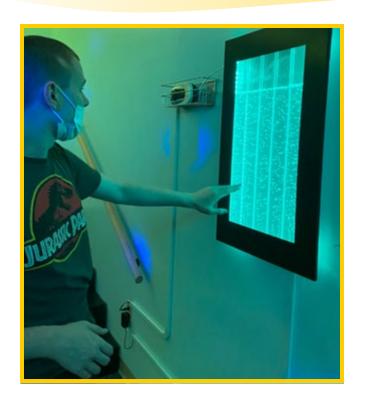
With fun learning opportunities like conducting cool science experiments or preparing (and eating!) delicious snacks, the life skills center in middle school classroom 103 has become



a favorite among students. At this center, students learn about cooking, science, and art through hands-on activities. Recently, they observed chemical reactions by making a pumpkin volcano. Staff regularly see students smiling during life skills projects and parents love how much their kids enjoy this time at school!



THE VISTA SCHOOL®



JUNIOR HIGH SCHOOL

New Sensory Room Helps Restore Calm and Focus

There is a new sensory room in Vista's junior high building and students are loving it! Sensory rooms provide an immersive environment designed to reduce anxiety and improve focus. In this room, we have a crash pad, bubble wall, sensory floor tiles, a swing, and much more. Many of the features in the room were purchased using ATM funds. Students and staff are thankful for



the sense of calm this room helps to restore.

HIGH SCHOOL

Student's Amazing Potential is on Display at School Store

A Vista high school student with limited mobility and fine motor challenges has been able to explore vocational options in an accessible environment thanks to the new SWAP (Stocked With Amazing Potential) Store located in the high school gym. He works at the store for an hour each week selling snacks to staff and students. This position enables him to learn job responsibilities such as greeting customers, stocking or retrieving items on shelves, assisting with transactions, and handing customers their purchases. Within his first couple of months, staff observed him work for close to 20 minutes on a task with little help, and he seemed to really enjoy what he was doing. The future is bright for this young man's vocational endeavors!







106 STUDENTS enrolled



STUDENTS
transitioned to less
intensive school
settings



6 GRADUATES



EMPLOYMENT SERVICES:





3BUSINESSES employed Vista

School students

3 PART-TIME

positions held by school students



11 STUDENT JOB SEEKERS

received employment services

EMPLOYMENT SERVICES

Pairing Passion with Purpose

Ethan, a Vista high school student, landed a new job at Troeg's Independent Brewing where his responsibilities include prepping soft pretzels, cutting potatoes into French fries, and making grilled cheese sandwiches. Vista Employment Services strives to establish mutually beneficial partnerships where the interests and skills of our clients are a suitable fit for the needs of the employer. Fun fact: grilled cheese is one of Ethan's most favorite foods and now he loves that he gets to prep them for Troeg's customers to eat—a win-win for everyone!

EMPLOYMENT SERVICES Summer Job

★ Tori worked for
Hersheypark Camping
Resort helping with dishes
in the dish room this past
summer. She set up her own
routine and had a great
experience with supportive
supervisors and coworkers.



SCHOOL-AGED SERVICES



Progress to Be Proud of

For many students, a return to in-person learning has enhanced their progress and potential. After a challenging year of virtual learning, Baron is back in the classroom,

adjusting well to routines, building friendships, and learning new skills. During social skills sessions, he has been working on accurately answering



"WH" questions (who, what, when, where, why, how) when given a short three-sentence story. Last year, he struggled to answer any questions. Just recently, when he was read three different short stories, he accurately answered all "WH" questions asked. He was very proud of himself, and we are so proud of the progress he has made!

OUTREACH SERVICES

Student Develops Vocational Skills Through Work Program

A student participating in the Carlisle Area School District work program has shown great progress in learning vocational skills. The work program is a three-period class that gives students the opportunity to visit different locations and trial work experiences. Sarah Richards, Outreach Itinerant, works with employers to figure out target areas for students based on their needs and interests. She also helps students like JG develop skills related to co-worker interactions and cooperation. Previously JG was not able to play a socially interactive game without getting frustrated. Now he is playing games with his work program peers and saying "good game" whether he wins or loses. He is also learning cues that will help him imitate what other students are doing at work if he does not fully understand a task. We look forward to seeing what vocational opportunities are in store for this young man.

Making a Difference in Students' Lives

"While helping with service delivery at Carlisle High School in September, I had the opportunity to work with a student whom I also supported back when he was in third grade. When in elementary school, this student hid under his desk to avoid task completion on a consistent basis. When I observed him in his ninth grade science class, I could not tell him apart from his peers. He was attentive, completed assigned tasks, joked with his peers, and asked his teacher questions. It was a great reminder to see that the work that Outreach Services does with students truly makes a difference!"

-Jennifer Bechtel, Outreach Services Supervisor

OUTREACH SERVICES:



4,100 HOURS

serving students



107 STUDENTS

across 3 school districts and the Catholic Diocese



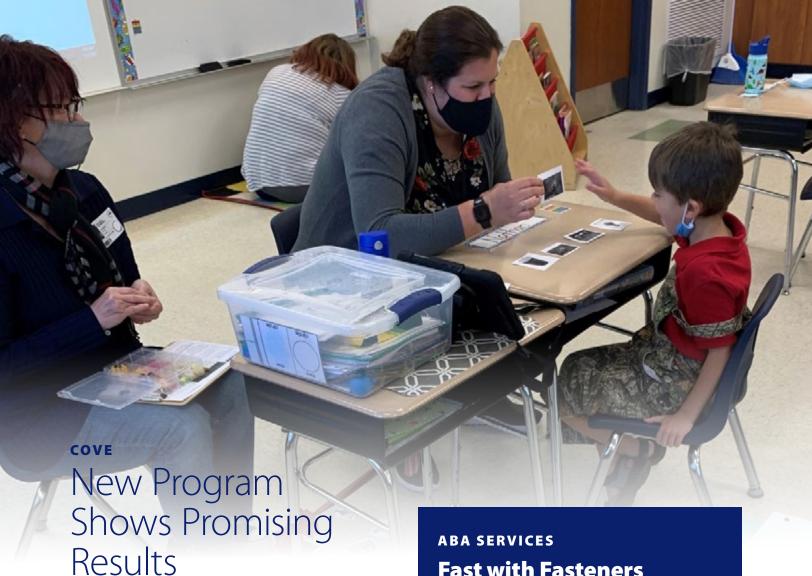
4 STUDENTS

served through remote learning



37 STUDENTS

progressed to needing less support



The Consortium Vista Education (CoVE)'s intensive classroom is in the beginning stages of PEAK implementation utilizing regular support and guidance from Vista's Quality Improvement Specialist. PEAK (Promoting the Emergence of Advanced Knowledge) is an evidence-based autism assessment and treatment program that uses applied behavior analysis (ABA) techniques and best practices to help students learn and generalize skills. As a result of the program, students have already shown new and improved skills, such as flexible thinking, increased time sitting at a desk attending to work, and many more.

Fast with Fasteners

★ When Calvin first started ABA services, he was fed by his mother and would not get in a shower. He now feeds himself, stands in the shower, and puts his head under the water! We are also teaching him to close snaps, zippers, and buttons. He wasn't able to do any of them independently in July and now loves to see how fast he can fasten the clothing on his own. Daily routines just got a little bit easier for Calvin and his family!

COVE SERVICES:



STUDENTS

served



STUDENT

transitioned to a less intensive classroom setting





Eddie loves to socialize and his relationships with others are very important to him. The pandemic presented challenges when he was unable to have in-person services due to COVID restrictions. Our staff taught him how to participate in telehealth sessions, which were strange for him at first and they started out very short. As the pandemic went on, staff sought out unique ways to motivate Eddie during his telehealth sessions so he began to enjoy them more and participate longer. Some of the ways staff engaged Eddie were dressing up as some of his favorite characters and discussing his interests or playing trivia, writing short stories that he shared with others, and creating his own made-up holiday called "Halfway to Halloween," which he planned to celebrate with his friends once he could be in person again. This helped Eddie look forward to his telehealth sessions and the ability to connect with staff.

Mask-Wearing Success Leads to Community Integration Success

The sensory differences individuals with autism experience can make wearing a mask difficult to tolerate. When Vista first started working with Cailean during the pandemic, he needed to receive support at home instead of at the Community Integration Center (CIC) because he was unable to wear a mask. His parents were very skeptical that he would ever be willing to wear a mask, but our staff got to work with him on it right away. They were able to find ways to motivate Cailean to wear a mask, and celebrated successes with him as he gradually increased his time wearing it. Cailean can now wear his mask for all activities necessary and is back at the CIC, out in the community, and also at work!



ADULT SERVICES



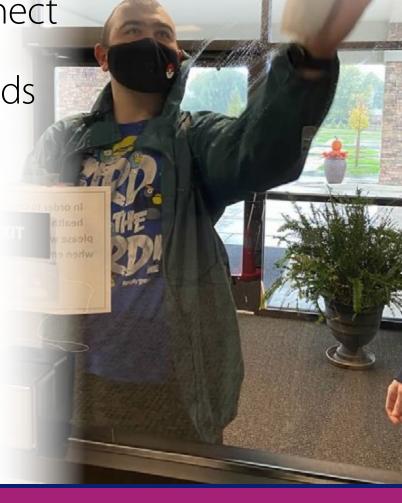
FUN AND FRIENDSHIPS

As pandemic restrictions eased, VASO staff created more intentional socializing opportunities this year where clients could spend time together and build friendships. Some of the activities included playing lawn games at parks, drum circles, crafts, volunteering, playing games, cooking, and planning parties together. They especially enjoyed collecting rocks while hiking, painting the rocks, and then going back to hide the rocks for others to find on the trail.

Volunteering Offers Clients Opportunities to Connect with Their Passions, Community, and Friends

Mannix loves volunteering and made it a goal to volunteer in the community daily with whatever tasks are needed. He and several of his friends regularly help out at Grace Point Church with cleaning tasks such as vacuuming or wiping surfaces and windows. The church even has a youth room that they allow the volunteers to use, so when they're done with their work, they get to play foosball and ping-pong together!







40 CLIENTS

received Behavior Support Services



41 CLIENTS

participated in community day services



23 PART-TIME & 2 FULL-TIME

positions held by Vista Adult Services clients

Client Lands Sweet Gig at PA Bakery

★ With the help of Vista Employment Services, Gavin landed his very first job at the Pennsylvania Bakery in Camp Hill. He gets the pleasure of putting the finishing touches on desserts and plating them for the display case. He has tons to remember, but he caught on quickly to his job tasks, and the bakery team is overjoyed to have him. This exciting opportunity is a big win for Gavin, his family and Vista. It's a perfect example of the reason why we do what we do!





One Potato, Two Potato...



VASO clients volunteered together to prepare bags of vegetables at the Grantville Food Pantry. Eddie labeled each bag with the name of the vegetables while Makayla and her peers counted out the correct number of peppers and potatoes for each bag. It was a fun team effort that helped

clients connect with the community in a meaningful way.

New Job Gives Client a Reason to Smile

★ Greg, a young job seeker who recently joined Vista's Adult Services program, was quickly hired by Custom Die Services in Annville. He is responsible for knock outs on die cuts used for auto oil pans. He loves his work so much that he smiles throughout his entire shift!





17BUSINESSES
employed Vista
Adult Services clients



69%OF CLIENTS seeking work were employed



4 CLIENTS received Intensive In-Home Services



Achieved Together Money

Vista Achieved Together Money (ATM) is a portion of donor dollars available to help fund a variety of needs that come up throughout the year for staff and program participants. Vista staff submit grant requests to this fund for individual client needs, classroom enhancements, supplemental technology, and organizational improvements. The ATM has been an incredibly beneficial resource to fulfill critical needs that may be unexpected or unaccounted for in a budget. Staff appreciation activities have also been supported through this fund. The 2020 Walk for Vista raised close to \$9,000 to help replenish ATM funds in addition to donations made throughout the year. Your contributions to the ATM have helped provide the following to ensure individuals with autism have the resources they need to meet their unique potential:

- iPads and computers for individuals and classroom instruction
- Subscriptions to educational and communication apps, tools, and games
- Clothes and personal hygiene products for clients
- Crash pad, swing, bubble wall and other sensory room equipment
- · Classroom materials
- Indoor and outdoor games
- Adapted sensory toys



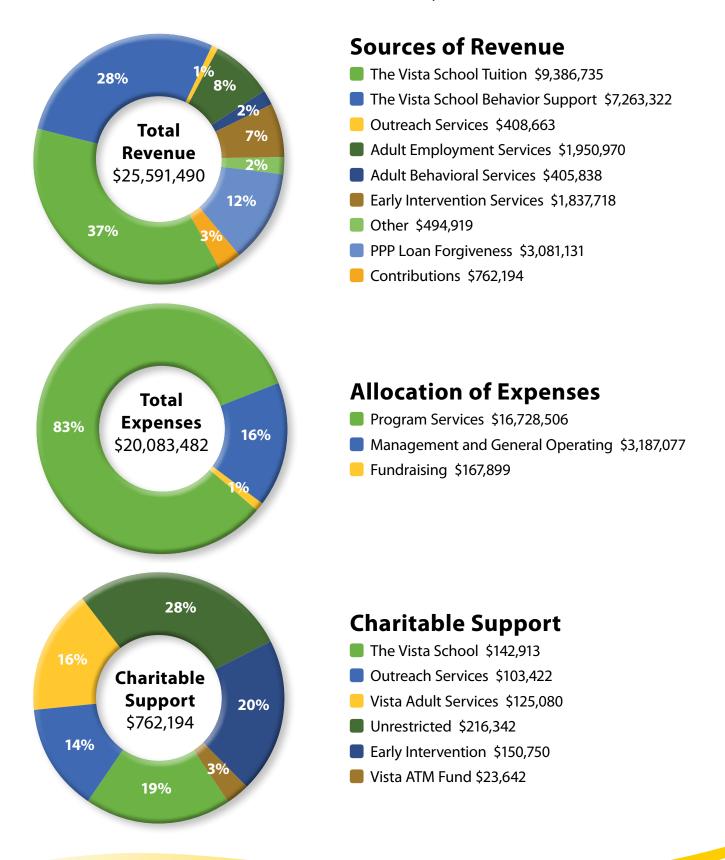








2020-2021 Financial Summary





On behalf of everyone at Vista, THANK YOU for your support in 2020-2021. We appreciate you!

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\$50,000 and above

The Donald B. & Dorothy L. Stabler Foundation Edith L. Trees Charitable Trust

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\$250 to \$499

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\$1 to \$249

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Toby Yoffe

Brandon and Suzy Yorty

Thomas and Julie Zinn

Gary Zoll

2020-2021 Tribute Gifts

Gifts to Vista can provide an enduring tribute to loved ones and friends. Thank you to the following donors for their gifts "in honor of" and "in memory of" during the 2020-2021 fiscal year:

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Noel S. Bartlett Employees of Hershey Pediatric Center

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